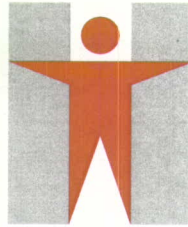


衛生署
醫療儀器管制辦公室

香港灣仔皇后大道東 183 號
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DEPARTMENT OF HEALTH
MEDICAL DEVICE CONTROL OFFICE

ROOM 3101, 31/F., HOPEWELL CENTRE,
183 QUEEN'S ROAD EAST, WAN CHAI
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本署檔號 OUR REF. S/F(134) in DH/MDCO/20-5/8

來函檔號 YOUR REF.:

電 話 TEL.: 3107 8484

傳 真 FAX No.: 3157 1286

17 Aug 2011

Dear healthcare professional,

Recall of Bayer's Contour and Contour TS Glucose Test Strips

We would like to bring to your attention that the Department of Health (DH) alerted the public on 16 Aug 2011 concerning a blanket recall of Bayer's Contour and Contour TS Glucose Test Strips of all four package sizes (5s, 10s, 25s, 50s) due to the production of erroneously low blood glucose readings.

The issue came to light in a routine testing done by the manufacturer in which test strips from half of the bottles of 5s, 10s and 25s produced falsely low blood glucose readings. According to the manufacturer, investigation findings so far point to interaction of the strips with the gas trapped inside the bottles as the cause of the problem.

So far there is no evidence to suggest that Bayer's other glucose test strips, including that for use with the Breeze 2 meter on sale locally, are affected. However, DH will continue to investigate, including working with overseas counterparts, for both the cause and the scope of the problem.

While DH will be monitoring the recall, you are advised to switch to unaffected options in the market for blood glucose monitoring. However, pending the availability of an alternative in hand, patients must not discontinue monitoring with any of the affected strips as the risk of not monitoring their blood glucose may outweigh erroneously low blood glucose readings obtained under the present circumstances.

Bayer has set up hotlines 2814 5121 and 2814 4846 to answer related enquiries.

竭誠服務 顧客為本 素質為先



Thank you for your attention.

Yours faithfully,

A handwritten signature in black ink, appearing to read "Addi Chan".

(Dr Addi CHAN)
for Director of Health